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Earn cash reward for credit card pick up

Every once in a while a business owner swipes a card and an unusual message appears on their terminal screen telling them not to return the card to the customer. The reason for this “pick up” message could be that the credit card was reported stolen or a payment is extremely overdue.

If you receive a pick up card response, which may be displayed as “PICUP” or “PIC UP” on your terminal’s display window, or the Authorization Center tells you to take the card, follow the instructions. You may be eligible for a cash reward from your credit card processor for doing so.

To collect your reward, simply cut the card in half directly through the entire account number. Place the card in an envelope along with your name, merchant number, date of pick up, and your address and mail it to your credit card processor (check your card acceptance guide for the appropriate address).

Direct all your questions about credit card processing to Michele and Nicholl, RCSC’s in-house experts, at (800) 442-3589.